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General Director of AIR LIQUIDE LLC,
Air Liquide Kstovo LLC

V. A. Budygin

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General Director of Air Liquide Lipetsk LLC,
Air Liquide Alabuga LLC

E. M. Shcherbinina

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General Director of AIR LIQUIDE RYAZAN LLC,
Sever Liquid Gas LLC

O. V. Borisova

Moscow
May 03, 2024

Privacy Policy for the website "www.air-lead.ru" and the Air Liquide Ethics Hotline web pages

1. Scope and subject of regulation

This Privacy Policy regarding the terms of processing user information (hereinafter referred to as the "Policy") is an official document of Air Liquide LLC, AIR LIQUIDE RYAZAN LLC, Air Liquide Kuzbass LLC, Air Liquide Kstovo LLC, Air Liquide Balakovo LLC, Air Liquide Alabuga LLC, Sever Liquid Gas LLC, Logika JSC, Air Liquid Severstal JSC, Air Liquide Lipetsk LLC (hereinafter referred to individually as the "Company" and collectively as the "Company"), which is developed and executed by the Company in relation to the Company's own website and "www.air-lead.ru" (hereinafter referred to as the "Website"), as well as the web pages of the Air Liquide Ethics Hotline www.signal.hotline.b1.ru, which is serviced by an independent service provider - the B1 Group of companies (www.b1.ru) (hereinafter referred to as the "Hotline"); users of the Website and/or the Hotline are hereinafter collectively referred to as "users".

The website allows users to get acquainted with information, subscribe to news, respond to vacancies, interact remotely with the Company through telephone conversations and e-mail correspondence, etc.

The hotline allows users to submit reports of violations of professional ethics related to the Company's activities, including messages related to violations of the Company's Code of Conduct for Employees.

This Policy corresponds to the Personal Data Processing Policy of Air Liquide LLC, AIR LIQUIDE RYAZAN LLC, Air Liquide Kuzbass LLC, Air Liquide Kstovo LLC, Air Liquide Balakovo LLC, Air Liquide Alabuga LLC, Sever Liquid Gas LLC, Logika JSC, Air Liquide Severstal JSC, Air Liquide Lipetsk LLC (hereinafter referred to as the "Personal Data Processing Policy"). This Policy defines the conditions and purposes for collecting, storing, protecting, processing, providing and distributing information about users of the Website and / or Hotline, including their personal data. In everything that is not regulated by the provisions of this Policy, you should follow the provisions of the Personal Data Processing Policy and the applicable law.

If, when using the Website and/or Hotline, the user wishes to leave their personal data, then such fact of using the Website and / or Hotline, as well as, without limitation, the fact that the user sends the Website and/or Hotline any request for interaction to the Company containing personal data for the user, it will be:

1. the fact that the user has provided the Company with consent to the processing of their personal data contained in the request and/or left when using the Website and / or Hotline, as provided for in this Policy and the Personal Data Processing Policy, and
2. the fact that the user agrees to this Policy¹.

By sending an appeal to the website and / or Hotline, the user freely, voluntarily and in his / her own interest, expresses the specific, conscious consent to Air Liquide LLC (17 Vorontsovskaya str., 109147, Moscow), AIR LIQUIDE RYAZAN LLC (390011, Ryazan region, Ryazan, 17B region Yuzhny Promuzel, Litera A), Air Liquide Kuzbass LLC (654043, Kemerovo region - Kuzbass, Novokuznetsk city district, Novokuznetsk, Zavodskoy district, Kosmicheskoye highway, building 26), Air Liquide Kstovo LLC (607650, Russia, Nizhniy Novgorod region, Kstovo District, Kstovo, passage 7 (Industrial district), building 1A), Air Liquide Balakovo LLC (413810, Russia, Saratov region, Balakovo district, Bykov Otrog village, Tets-4 area), Air Liquide Alabuga LLC (423601, Russia, Republic of Tatarstan, District of Elabuga, 8/2 Sha-2 street (territory of special economic zone "Alabuga")), Sever Liquid Gas LLC (11 Bolshoi Smolensky av., 192148 Saint-Petersburg), Logika JSC (124498, Moscow, Zelenograd, passage 4922, 2, building 5), Air Liquide Severstal JSC (162611, Vologda region, Cherepovets, Ustyuzhenskaya str., 97), Air Liquide Lipetsk LLC (398008, Lipetsk region, Lipetsk, Oktyabrskaya street, 28, office 313) (hereinafter referred to as the

¹ The Company may make changes to this Policy at any time by updating this document, without prior notice to Users.

"Operators") for the processing of personal data, as specified in the appeal, for the purpose of a comprehensive and objective review of such appeal under the terms of the Privacy Policy.

In order to achieve the stated purposes of personal data processing, Operators may entrust the processing of personal data to the following legal entities that provide Hotline services: B1-Consult LLC (115035, Moscow, nab. Sadovnicheskaya 77 p. 1), LLC "B1-IT" (115035, Moscow, Sadovnicheskaya emb., 77 b. 1).

2. Types of user information

2.1. The Company may collect and process certain data and certain information about users through the Website and/or Hotline, which may also be defined as "Personal Data" under Federal Law No. 152-FZ "On Personal Data" of 27.07.2006. Such personal data may be processed by the Company in case you leave an appeal on the website and/or Hotline with the indication of personal data.

For the purposes of this Policy, the definitions "data", "personal data" and "user information" may be used both in the meaning of "personal data" provided for by the above-mentioned Federal Law (in cases where they constitute personal data within the framework of the specified Federal Law) and in the meaning of "information about users that does not contain their personal data" (in cases where the specified information does not constitute personal data of users).

2.2. The list of user information processed by the Company as part of its work with the Website and / or Hotline:

- standard data automatically received by the https-server when accessing the Internet site and/or Hotline (ip-address of the host, address of the requested site, time, type and information about the browser that sent the site request, type of user's operating system, address of the Internet page from which the user clicked through to the requested site, header containing the session ID for the authorized user);
- data of electronic forms filled out and sent to the Company at the initiative of users when registering and using the Website, sending messages to the Company via the Website and / or Hotline (user profiles - including, without limitation, if applicable: user names, position and place of work, logins, passwords, first and last names of users, passport data, gender, dates of birth, security control questions and answers, addresses, including email addresses, sociometric data and data about their preferences, as well as information about user actions that express their personal attitude to information on the website and / or Hotline - "like", "share", etc.);
- information automatically obtained when accessing the Website and / or Hotline and stored on the browser's side, including, but not limited to, information contained in bookmarks (cookies) (hereinafter referred to as information stored on the browser's side);
- data received by the Company from partners and third parties in the framework of using the OpenID and OAuth protocols.

2.3. User profiles and information obtained through bookmarks may also contain information that identifies the user's identity (personal data of users).

2.4. For the purposes of implementing this Policy and ensuring additional user protection, the personal data protection regime provided for in the Policy applies to email addresses, telephone numbers and postal addresses.

2.5. All user information collected, stored and processed by the Company is considered restricted access information, unless otherwise provided for by the legislation of the Russian Federation or this Policy.

3. User's consent provided when accessing the Website and / or Hotline

3.1. When using the Internet site and / or Hotline by posting a message to the Company containing the user's personal data, the user expresses his consent to the processing of personal data, as provided for in this Policy and the Policy of Processing of Personal Data.

3.2. When organizing the operation of the Website and / or Hotline, the Company assumes that the user who accesses the Website and / or Hotline:

- Is an adult, knowingly uses the Website and / or Hotline on his/her own behalf, and reliably provides information about himself / herself to the extent and in cases where this is required during registration, access and use of the Website and / or Hotline;
- informed about the possibility to leave a message on the website and / or Hotline on the condition of anonymity, without providing personal data;
- knowingly determines and controls the settings of the software it uses in accordance with its preferences regarding the protection of information stored on the browser side, personal data, information about its own hardware and software and Internet connection;
- has the opportunity to get acquainted with the rules and protocols of information exchange, fixed in the open standards of the Internet (rfc-editor.org);
- confirms that he / she has obtained the consent of third parties to provide their data necessary for using the Website and/or Hotline, as well as to process their personal data, if applicable, or confirms that he / she has the authority to express consent on behalf of such persons.

3.3. The Company expects the user not to provide false and/or incomplete information about themselves when registering and accessing the Website and/or Hotline. The user independently bears the risks of any adverse consequences in cases of providing other people's and (or) unreliable personal data. The user is solely responsible for the legality of providing and accuracy of personal data of the user and other persons whose data is submitted by the user.

3.4. The User also agrees to transfer the data obtained by the Company as a result of his/her use of the Website and/or Hotline, which are not personal data, to other persons solely for the purpose of ensuring the possibility of using the Website and/or Hotline according to their intended purpose, including for the purpose of efficiency of the Website and / or Hotline, analysis of information about their use, as well as other legal actions of the Company.

3.5. The User understands and confirms that if there is a technical possibility, when registering and / or using the Website and / or Hotline using the User's social media account, the Company may receive a larger amount of personal data compared to the amount provided for by the registration form posted on the Website and/or Hotline, and that in this case the Company does not require additional user consent to process such data. If the user does not agree with the disclosure of such a larger amount of personal data, the user should refrain from using the user's social media accounts when registering on the Website and/or Hotline.

3.6. The User gives consent to the processing of his / her personal data specified during the User's registration on the Website and/or when contacting the Hotline, for the entire period of using the Website and/or Hotline according to their purpose, as well as 3 (three) years after the termination of such use, unless otherwise provided by the legislation of the Russian Federation.

3.7. User appeals.

3.7.1. Users have the right to send appeals to the Company related to the implementation of this Policy, including revocation of consent to the processing of personal data, appeals regarding the use, clarification, deletion of their personal data, using the feedback form on the Website and / or on the Hotline, or in paper form to the Company's address specified in item 1 of this Policy.

3.7.2. If the user sends the Company their appeal in hard copy, the Company may request from such person additional information provided by the personal data subject during registration on the Website and/or Hotline, or ask such a person to send an electronic appeal for revocation of consent to the

processing of personal data through the relevant account of the personal data subject on the Website and/or Hotline. If the applicant fails to perform such additional actions, the Company may refuse to revoke such person's consent to the processing of personal data in order to protect the rights of third parties.

3.7.3. The Company undertakes to respond to appeals received on the Website and / or Hotline about changing or deleting user data within 30 (Thirty) business days from the date of receipt of the corresponding appeals. Anonymous appeals to the Website and/or Hotline about changing or deleting user data are not considered.

3.7.4. All correspondence sent by users to the Company (letters in regular or electronic form) is perceived by the Company as restricted access information and can only be published with the written consent of the user, and addresses, personal data and other information about the users who sent these letters cannot be used without their special consent except to respond to the topic of the received appeal.

3.7.5. Deletion of the User's data may result in the latter's inability to use the Website and / or the Hotline and the features provided through it.

3.7.6. The Company has the right to continue processing the User's personal data after the User withdraws their consent in cases stipulated by the legislation of the Russian Federation.

3.8. The User is notified that he / she bears the responsibility established by the legislation of the Russian Federation in case of providing incorrect contact data, as well as data of third parties, without obtaining the appropriate authority from them.

3.9. If the user becomes aware of the login and password of another user, as well as other confidential information about the latter, he is obliged to notify the Company about this and not use the specified information that has become known to him.

4. Collection and processing of user information by the Company, rights and obligations of the Company

4.1. The Company processes the personal data received in accordance with this Policy, as well as the Personal Data Processing Policy and current legislation.

4.2. The Company collects and processes information about users in accordance with this Policy for the purposes specified in clause 1 of this Policy, including, without limitation, for the purpose of identifying users for further communication, if applicable; personal communication with users, if necessary, as well as for processing appeals and requests from users; providing users with information about the Company's products and services by sending news materials to an email address or using telephone communication tools; advising users on the functioning of the Company's products, if applicable and subject to the user's consent.

4.3. The Company performs the following actions with the user's personal data: collection, recording, accumulation, storage, extraction, use, deletion, destruction, automated and manual processing (in cases where this is required to provide services or advice to the user), including for selecting advertising in accordance with the user's interests, if applicable if the user agrees, transmission in encrypted and non-encrypted form.

4.4. The Company performs mixed processing of personal data of users and other persons, whose personal data may be specified during registration and use of the Website and / or Hotline, that is, both processing without the use of automation tools, and automated processing with the transfer of information received using the Internet.

4.5. If the user provides the Company with a larger amount of data than is provided for in the form posted on the Website and/or on the Hotline website and for the purposes of data processing, including

providing special categories of personal data or biometric data, the Company is not responsible, does not process such data, and if technically possible, delete them.

4.6. The Company has the right to process user information obtained as a result of information exchange with third parties using the OpenID and OAuth protocols, provided that the above-mentioned third parties receive the users' prior consent to this processing.

4.7. The Company does not conduct identification of the user and does not assume any responsibility for such identification or verification of the provided data. The Company is not responsible for the fact that the user is actually the person on whose behalf the registration and/or use of the Website and/or Hotline was carried out, and is not responsible for possible damage caused to other users or other persons if the user is not such a person.

4.8. The Company takes all reasonable measures to protect user information from destruction, distortion or disclosure. The Company ensures the confidentiality of relevant information within the limits and under the conditions established by the current legislation of the Russian Federation and this Policy.

4.9. The Company does not use information from user profiles to distribute any information to users, except in cases expressly provided for in this Policy or with the explicit request and consent of users.

4.10. The Company uses the information stored on the browser side in accordance with the purposes defined in this Policy to determine the unique identifier of the user's access to the Website and / or Hotline, as well as for the following purposes:

- support for the functioning of the site, which requires the use of information stored on the browser side;
- if applicable, serving ads to the target audience.
- measuring the size of the site's audience.
- determination of statistical information preferences of users when accessing the website and / or hotline;
- definitions for research purposes of correlation of statistical data on site traffic with sociometric data about Company users.

By configuring the software, the user can prohibit the use of information stored in the browser on their computer, but this may lead to partial or complete loss of functionality of the Website and / or Hotline.

4.11. The Company has the right to delete information and registration data about the user if the latter violates the norms of official documents of the Company, including this Policy.

5. User's rights with respect to information

5.1. The Company guarantees compliance with the following rights of the user of the Website and / or Hotline:

- the right to receive information about whether the Company processes information that allows identifying the user's identity (personal data);
- the right to delete the processed personal data;
- the right to edit, clarify or correct the processed personal data, subject to compliance with the requirements of this Policy.

The conditions for users to send their appeals are defined in clause 3.7. of this Policy.

5.2. If such a possibility is provided, the user of the Website and/or Hotline has the right to allow or prohibit the disclosure of information about himself to third parties using the OpenID and OAuth protocols. The Company undertakes to indicate in the relevant official documents defining the rules for using the Company's services the persons to whom this information will be provided and the conditions of the specified user's will regarding the use of information within the specified protocols.

5.3. The User has the right to distribute their own personal data by any legal means. The Company is not responsible for the actions of third parties who have gained access to user information as a result of this distribution, or have unlawfully accessed protected user information.

6. Other conditions of information processing by the Company

6.1. Access to information from and about minors is restricted. The Company does not intend to receive information from minors and recommends that legal representatives of minors allow them to work on the Internet only under their own control.

The Company uses information about users in order to protect the rights of minors within the limits established by the current legislation.

6.2. Limitation of liability for the accuracy of the information received. The Company does not verify the accuracy of the received information about users and does not exercise control over the legal personality of users.

6.3. Restriction of distribution and provision of user information. The Company distributes and / or provides information about users only in the following cases:

- after processing the relevant information (depersonalization of information), which resulted in the deletion of information (including e-mail addresses) that allow identifying the user's identity, as well as after statistical processing of information;
- with the permission of the persons who provided the Company with their own profiles when registering on the Company's website and/or Hotline.

6.4. Access to user information. In addition to the Company, the following persons have access to user information, subject to compliance with the requirements of the legislation of the Russian Federation:

- persons whose rights and obligations to access relevant information are established by federal laws of the Russian Federation;
- users of the Website and / or Hotline – in terms of access to information identifying their identity (personal data of users), using the password and login specified by them during registration;
- users of the Company's projects and services within the limits and under the conditions established by the relevant official documents of the Company that determine their use;
- individuals and organizations that provide technical support to the Company's services to the extent necessary to provide such technical support, provided that they respect the confidentiality of user information;
- persons who have contacted the Company regarding their complaints and the blocking of illegal content, provided that there is a user's statement of disagreement with the blocking of disputed (illegal) content.

6.5. Restriction of actions in relation to the Website and / or Hotline and actions of third parties. The website and / or Hotline maintained by the Company may contain links to third-party websites that are not covered by this Policy. The company recommends that users request information about the mode of use of user data directly from the owners of these sites.

6.6. The Company is not responsible for organizing the use of the OpenID and OAuth protocols by third parties and ensuring that the latter properly protect user information, as well as obtaining the legal prior consent of users to the Company's processing of their personal data as part of the use of these protocols.

6.7. Applicable law. The relations considered in this Policy related to the collection, storage, processing, distribution and protection of information about users of the Website and/or Hotline are regulated in accordance with the current legislation of the Russian Federation. The application of norms of foreign

law to them is possible only in cases stipulated by the legislation of the Russian Federation and international agreements in force for the Russian Federation.

6.8. Access to the Policy. This Policy is an open and publicly available document. The Company does not collect user information related to access to this website.

6.9. The Company may make changes to this Policy at any time without prior notice by updating this document and recommends that users periodically visit this page and review the Privacy Policy.

6.10. Date of the last revision of the Privacy Policy: May 03, 2024.